



Quality Assurance Framework

Carers Fact Sheet – Child and Young Person Questionnaire

What is the Child and Young Person Questionnaire? It is a set of questions that are asked bi-annually after a child turns 7 years of age. The aim is to understand how the child or young person in your care is going and for them to reflect on their feelings, culture and issues that they may be experiencing in their life.

What does the questionnaire look like and how many questions? The questionnaire is available online in a child friendly tool called Viewpoint. Viewpoint is colourful and has engaging graphics that appeal to children and young people. The number of questions will vary depending on age and cultural background.



How will the questionnaire be completed? Caseworkers will provide children and young people with their personal login details to access the questionnaire. The questionnaire can be completed on a caseworker's tablet, laptop or smartphone. The caseworker will be with the child or young person while completing the questionnaire to answer any questions they may have.

What are the benefits of the child or young person to do the questionnaire? Research tells us that children and young people are more comfortable to express their views and talk about their feelings when using a tool like Viewpoint. Enabling children and young people to express their views means we can make sure our case planning meets their needs.

How will the information be used? The information will be reviewed alongside other information for the caseworker to tailor casework supports for each child.

How will children and young people be invited to take part in the questionnaire? Your caseworker will be in contact with you and/or your child or young person to make a time to complete the questionnaire.

Who can I contact if I need further information? For more information about the questionnaire, please visit https://www.facs.nsw.gov.au/about/reforms/children-families/QAF/chapters/Children-and-Young-Person-Questionnaire-CYPQ

You can also speak to the caseworker if you have any concerns about the young person's after they have completed the questions.

Thank you for supporting the child or young person in your care to complete the questionnaire.