



# Client Feedback Form

If using pen, please print in BLOCK LETTERS with a black or blue pen

This form is used to provide feedback to Homes NSW about its services. Fill in the details below and send the form via post to Homes NSW, Client Feedback Service, Locked Bag 7150, Liverpool BC, NSW 1871 or via email to [feedback@facs.nsw.gov.au](mailto:feedback@facs.nsw.gov.au). For information or assistance with this form, phone **1800 422 322**, 24 hours a day, seven days a week. Please mark relevant boxes with a . If you need more room to answer any question, please include details on a separate page and attach it to this form.

Further information can also be found in the Client Feedback Service fact sheet.

Application reference number

Client reference number

Payment reference number

(if applicable)

(if applicable)

(if applicable)

## Client details

Title  
Mr, Mrs, Ms, Miss, Mx  
Last name or family name

Given name (s)

Unit/House number

Street/Avenue

Town or Suburb

Postcode

Contact number

Email

## Are you a:

Public housing tenant

Former public housing tenant

Aboriginal Housing Office tenant

Social housing applicant

Other

give details

## Do you speak a language other than English?

Yes

No

If yes, which language?

## Would you like someone to contact you about your feedback?

Yes

No

## Feedback details (Compliment/Suggestion/Complaint)