

Important update for residents on maintenance works

We appreciate your support while we continue providing necessary maintenance and upgrade services in your homes.



We're working safely

Due to high vaccination rates in our community, our tradespeople will be more visible in and around our properties.

Our tradespeople are committed to doing their work safely and will abide by NSW Government health guidelines at all times.



Maintenance Hotline 1800 422 322

Open 24 hours, every day of the week, all year.

Home repairs and maintenance requests can be made anytime. Call 1800 422 322.

Use eRepair to lodge non-urgent maintenance issues at any time. You can access eRepair via the MyHousing app or online at <https://www.facs.nsw.gov.au/myhousing>



We're undertaking regular cleaning

Our staff and contractors are undertaking regular cleaning activities in line with standard contract requirements for high rise and multi-unit complexes.

This includes refilling existing hand sanitiser dispensers.



Please help us to help you

Be mindful of others by maintaining social distancing, this includes in stairwells, common area laundries, shared outdoor spaces, and lifts.

And remember to frequently wash or sanitise your hands.



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